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Substitute for form 1449/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet 1

of 2

Complete if Known

Application Number	10/815,534
Filing Date	March 31, 2004
First Named Inventor	KIEFHABER et al.
Art Unit	2609
Examiner Name	Khai N. NGUYEN
Attorney Docket Number	4366-140

U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
		US- 6,366,666	04/02/2002	BENGTSON et al.	
		US- 6,049,779	04/11/2000	BERKSON	
		US- 6,603,854	08/05/2003	JUDKINS et al.	
		US- 7,203,655	04/10/2007	HERBERT et al.	
		US- 2003-0144900 A1	07/31/2003	WHITMER	
		US- 7,110,525	09/19/2006	HELLER et al.	
		US- 2004-0057569 A1	03/25/2004	BUSEY et al.	
		US- 2004-0210475 A1	10/21/2004	STARNES et al.	
		US- 2004-0202309 A1	10/14/2004	BAGGENSTOSS et al.	
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FOREIGN PATENT DOCUMENTS

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		Country Code ³ *Number ⁴ *Kind Code ⁵ (if known)				

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Sheet 2	of 2	Attorney Docket Number	4366-140

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
		"Still Leaving It To Fate?: Optimizing Workforce Management", Durr, William Jr., November, 2001	

Examiner Signature		Date Considered	
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